



UNIVERSITY OF RIJEKA



SVEUČILIŠTE U RIJEKI UNIVERSITY OF RIJEKA
FAKULTET ZA MENADŽMENT U TURIZMU I UGOSTITELJSTVU
FACULTY OF TOURISM AND HOSPITALITY MANAGEMENT
OPATIJA, HRVATSKA CROATIA



6th International Scientific Conference

ToSEE - Tourism in Southern and Eastern Europe 2021

*ToSEE – Smart, Experience, Excellence &
ToFEEL – Feelings, Excitement, Education, Leisure*

30 June – 02 July 2021,
Opatija, Croatia

Authors submitted their papers in final form. Editorial Committee disclaims responsibility for language and printing errors.

Publisher	© 2021 University of Rijeka Faculty of Tourism and Hospitality Management Opatija, Croatia
For Publisher	Sandra Janković, Dean
Editors-in-Chief	Romina Alkier, Croatia Suzana Marković, Croatia Marko Perić, Croatia
Editorial Board	Dimitrios Buhalis, United Kingdom Erdogan Ekiz, Saudi Arabia Daniela Gračan, Croatia Stanislav Ivanov, Bulgaria Oliver Kesar, Croatia Marinela Krstinić Nižić, Croatia Tanja Mihalič, Slovenia Tijana Rakić, United Kingdom
Editorial Secretary	Mila Grivičić
e-ISSN	2706-2406

University of Rijeka

FACULTY OF TOURISM AND HOSPITALITY MANAGEMENT



6th International Scientific Conference

**ToSEE - Tourism in Southern
and Eastern Europe 2021**

CONFERENCE PROCEEDINGS

Volume 6

*ToSEE – Smart, Experience, Excellence &
ToFEEL – Feelings, Excitement, Education, Leisure*

**Previous volumes of ToSEE - Tourism in Southern and Eastern Europe
have been indexed in:**

WOS Core Collection – CPCI (Conference Proceedings Citation Index)

Cabi Publishing - CAB Direct

EBSCO – Hospitality & Tourism Complete

ProQuest - ABI/INFORM Global

International Scientific Committee	Alkier, Romina, Croatia, <i>Chair</i>	
	Lidia Andrades Caldito, Spain	Sonja Sibila Lebe, Slovenia
	Vesna Babić Hodović, Bosnia and Herzegovina	Suzana Marković, Croatia
	Suzana Bareša, Croatia	Tanja Mihalič, Slovenia
	Dimitrios Buhalis, United Kingdom	Josipa Mijoč, Croatia
	Anna Catalani, United Kingdom	Josip Mikulić, Croatia
	Ning (Chris) Chen, New Zealand	Ace Milenkovski, North Macedonia
	Antonia Correia, Portugal	Galjina Ognjanov, Serbia
	Carlos Costa, Portugal	Jasmina Okičić, Bosnia and Herzegovina
	Murat Cuhadar, Turkey	Linda Osti, Italy
	Erdogan Ekiz, Saudi Arabia	Marko Perić, Croatia
	Carlos Fernandes, Portugal	Almir Peštek, Bosnia and Herzegovina
	Jelena Filipović, Serbia	Lidija Petrić, Croatia
	Aleš Gačnik, Slovenia	Tatjana Pivac, Serbia
	Daniela Gračan, Croatia	Tijana Rakić, United Kingdom
	Marko Grundhagen, USA	Ana-Isabel Rodrigues, Portugal
	Stanislav Ivanov, Bulgaria	Marianna Sigala, Australia
	Sandra Janković, Croatia	Daniela Soldić Frleta, Croatia
	Selma Kadić Maglajlić, Bosnia and Herzegovina	Milan Todorović, United Kingdom
	Oliver Kesar, Croatia	Marco Valeri, Italy
Ljubica Knežević Cvelbar, Slovenia	Ana-Marija Vrtodušić Hrgović, Croatia	
Kristina Košić, Serbia	Trish Walker Allmond, United Kingdom	
Marinela Krstinić Nižić, Croatia		
Organizing Committee	Suzana Bareša, Croatia, <i>Chair</i>	
	Karmen Mikulić, Croatia	
	Nikolina Šerić Honović, Croatia	
	Mila Grivičić, Croatia, <i>conference secretary</i>	
Contact	University of Rijeka	
	Faculty of Tourism and Hospitality Management	
	Primorska 46, P.O.Box 97	
	51410 Opatija, Croatia	
	Phone: ++ 385 51 294 718	
	Fax: ++ 385 51 291 965	
	e-mail: tosee2021@fthm.hr	
https://tosee.fthm.hr/		

